

**REMARKS**

Claims 1 - 10, 12 - 14, 23 - 40, and 51 are currently pending, claims 15 - 22 having been earlier withdrawn and claims 11, 41 - 50, and 52 - 60 having earlier been canceled. In the present amendment, Applicant amends claims 1, 8, 12, 28 and 29. No new matter is added. Support for these claims may be found in the specification, for example, at page 12, lines 17 - 24 and at page 20, lines 3 - 5.

An Office Action was mailed on February 9, 2006. Claims 1 - 10, 12 - 14, 23 - 40, and 51 are rejected under the first paragraph of 35 U.S.C. § 112 as failing to meet the written description requirement. For example, in regard to independent claims 1, 12, 28 and 29 (and, by implication, in regard to dependent claims 2 - 7, 13, 14 and 30 - 40), the Examiner finds no support in the specification for claim language claiming that a “first question [that] identifies a first expert” and a “second question [that] identifies a second expert”. Applicant amends independent claims 1, 12, 28 and 29 to respectively recite a “first command [that] includes a first question and identifies a first expert chosen to answer the first question,” and a “second command [that] includes a second question and identifies a second expert.” Applicant respectfully submits that these amendments are supported in Applicant’s specification, for example, at page 12, lines 17 - 24, and that independent claims 1, 12, 28 and 29 and dependent claims 2 - 7, 13, 14 and 30 - 40 are therefore allowable.

Further, in regard to independent claims 8 and 35 (and, by implication, in regard to dependent claims 9, 10, 23 - 27, 36 - 40 and 51), the Examiner finds no support in the specification for the claim term indicating that the payment made by the third party “[has] a value that is related to the user’s consumption of the product or service. Applicant respectfully submits that this language does not appear in independent claim 35, and amends independent claim 8 to recite that the payment is made by the third party as “a benefit provided to the user.” Applicant respectfully submits that this amendment is supported in Applicant’s specification, for example, at page 20, lines 3 - 5, and that independent claims 8 and 35 and dependent claims 9, 10, 23 - 27, 36 - 40 and 51 are therefore allowable.

Applicant requests that this amendment be entered, respectfully submits that the application is thereby placed in condition for allowance, and requests that the application be allowed.

Should the Examiner have any questions, he or she is invited to contact the undersigned at the number given below.

Dated: March 6, 2006

Respectfully submitted,

By T. Bean

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